



## TERMS and CONDITIONS

### GENERAL INFORMATION

- One BILL one payment only. No split bills will be accepted.
- Please note the account must be settled on the day and we *do not* accept Cheques.
- Pino's Ristorante Pizzeria reserves the right to refuse entry to our venue.
- We are FULLY LICENSED and also BYO for Wine ONLY. (*Strictly No Beer and No Spirits allowed BYO*).
- Set Menu prices do not include drinks. A drinks package is available.
- All prices are inclusive of GST.
- 10% surcharge applies on Sundays and Public holidays.
- Corkage is \$3.50 per head for all BYO (BYO Wine only).
- No PA systems or music players shall be allowed.
- Site inspection is recommended
- Please note, menu and prices may change without notice.
- Tables will only be held for 30 minutes after booking time. Tables will then be deemed to be cancelled and cancellation policy and fees will apply.
- We do not accept any responsibility for damage or loss of merchandise or personal articles left in the restaurant, prior to, during, or after a function.
- Room Hire Charge of applies if you wish to hire the whole of our function room exclusively. Please ring us for prices. (NOTE: SET MENU & DRINKS NOT INCLUDED).
- The organiser and guests are financially liable for any damage to restaurant property, fixtures or fittings whether sustained by their own actions or through the actions of their guests, contractors or subcontractors.  
*Please note: Strictly nothing is to be nailed, screwed, stapled, stuck or adhered to the walls, doors or any other surfaces that are part of the restaurant property.*

### NOTICE FOR BOOKING SET MENUS

We require the following notice when booking Set Menus;

- Set Menu 1 \$28 and Set Menu 2 \$35/\$42..... **NO NOTICE REQUIRED**
- Set Menu 3 \$46/\$53 and Set Menu 4 \$58/\$65..... **MINIMUM 3 DAYS NOTICE REQUIRED**
- Xmas Set Menu \$60/\$67 (*only available in December*)..... **MINIMUM 7 DAYS NOTICE REQUIRED**
- Vegetarian alternatives or ANY special dietary requirements..... **MINIMUM 2 DAYS NOTICE REQUIRED**

### TABLE CONFIRMATION

- Your booking will only be accepted once we have received the signed and fully completed "booking form" (and 50% booking deposit is received for Xmas Set Menu).
- We have rung you to confirm receipt of booking form and all details outlined on it.
- We will set tables according to numbers confirmed and, YOU WILL BE charged accordingly for the number of guests you have BOOKED and/or CONFIRMED FOR as of 36 hours prior to booking date.
- FINAL numbers must be CONFIRMED a minimum of 36 hours before booking date. NO changes will be accepted after this date.  
**PLEASE NOTE: We will be unable to increase numbers after this date. You will be charged on the night for whatever guest numbers we have been informed of, either in writing (on the form) or verbally either by phone or in person.**

### CANCELLATION POLICY

- \*\*\*MINIMUM 36 hours notice (before booking date) must be given, *in writing*, for any cancellations of bookings.
- \*\*YOU AGREE to be charged the FULL AMOUNT if notice of cancellation of your booking is not received by us *in writing* by NO LESS than 36 hours (from booking date).
- \*MINIMUM 5 days notice required (before booking date) *in writing*, for cancellation of Xmas Set Menu bookings.

### XMAS SET MENU

- **PLEASE NOTE:** Xmas Set Menu is only available during the month of December.
- Contents are subject to availability and may change prior (*Xmas Menu contents will be confirmed closer to month of December*)
- Minimum 7 Days notice required when booking Xmas Set Menu.

**FEEL FREE TO CALL IF YOU HAVE ANY SPECIAL SET MENU REQUESTS.  
WE ARE ALWAYS WILLING AND HAPPY TO ASSIST WITH YOUR ENQUIRIES.**

++Prices and menus subject to change without notice.  
10% surcharge on Sundays and Public Holidays Corkage \$3.50 per head

All prices include GST  
Licensed and B.Y.O. WINE Only